

Travelers Billing Options & Payment Mailing Address

Where to mail payments

Mail new business down payment only to:

Mid-America Risk Managers, Inc.
5036 South 136th Street
Omaha, NE 68137

All other payments to:

Travelers
PO Box 660317
Dallas TX 75266-0317

Overnight Mail Only:

Travelers
Attn: BI 660317
1500 Dragon St, Ste A
Dallas TX 75207

Please note: All down payments and installment payments should be made payable to Travelers.

Payment Options

1. Mail all renewal and installment payments directly to Travelers at the address above.
PLEASE NOTE: MARM can not deposit or accept Travelers Direct Bill payments and sending to us will only delay the payment to Travelers.
2. **Check by phone** by calling Travelers Direct Bill at 800-252-2268. They can dial "0" if they want to talk to a customer service rep instead of going through the automated system. This is the best option for late payments. No additional charge for this option.
3. Make an **online payment** by setting up a login account on the Travelers website www.travelersepay.com. No additional charge for this option.
4. **EFT Bank Withdrawal** – customer can set up at www.travelersepay.com for all installment options to be automatically withdrawn from customer account when due.

Billing Options

Annual – Full Payment Required

Semi-Annually – 50% down payment – 1 more installment

Quarterly – 25% down – 3 more installments

10-Pay – 25% down – 9 more installments. This option is only available with a required ACH withdrawal & insured must set up directly with Travelers after policy is issued.

A \$6 installment fee is applied on all installment options.

A \$10 late fee will also be applied if payment is not received by due date.

Mortgagee Billing

This option is only available for the entire policy premium. Travelers or MARM can not split out only a portion of the bill. Agent can opt to send their own billing to the mortgagee for the portion of the policy that applies.

Agency Billing This option is not available.

How do you know if payment has been received?

You or your insured can call Travelers Direct Bill at 800-252-2268 or you can contact MARM for assistance. You can use the automated system or dial "0" to talk to a customer service rep.

Reinstatements

Since this is a direct bill system you will need to call Travelers Direct Bill at 800-252-2268 for reinstatement requirements and availability. Dial "0" to talk to a customer service rep.